

Updating an existing managed installation

Applies to:

NBS Contract Administrator

Please Note: v3.0.0 is not compatible with Windows XP or Vista. To carry on using the software for these Operating Systems, please upgrade to v2.3.0.

The following instruction will give you a step-by-step guide on how to update a previously created managed installation.

Step One – Extracting the MSI file




To extract the MSI file, follow the steps below:


1. If you have downloaded the product, ensure that the zipped download folder is saved locally on your machine (e.g. Desktop/Downloads Folder) and **extract*** the folder.

*To extract the entire contents of the compressed folder, right-click the folder, click **Extract All**, and then follow the instructions.

2. Hold on **Shift** then **right-click** and select the folder, then select **Open command window here**. This will open the Command Prompt starting with the extracted folder.
3. Type in the following command prompt then press enter: `SETUP.EXE /S /X /B". " /V"/QN"`
4. The MSI should be extracted next to the setup.exe file.

Step Two - Creating the managed installation

1. On the server, go to **Start > Control Panel > Administrative Tools > Group Policy Management**.
2. Right-click on you previously created Group Policy Object  and select **Delete**.
3. In Group Policy Management, right-click on the Organisation Unit and select **Create a GPO in this domain**, and Link it here.
4. Name your required Group Policy Object and click **OK**. (Note: Give the Group Policy Object a different name to the previously deleted Group Policy Object.) This with then add the newly created GPO .
5. Right click on the GPO  and select **Edit**. This will then open the Group Policy Management Editor.

6. Select **Computer Configuration** to roll the Group Policy out to machines rather than users. Expand **Policies > Software Settings** and right-click on **Software Installation**.
7. Select **New** and then **Package**.
8. Browse to the location where the MSI file is, select it and click **Open**.
9. You will then be prompted to assign the software or look at the advanced options. Check that **Assigned** is selected and then click **OK**.
10. The software package will be added. The Group Policy has now been created.
11. The next time that each client machine that is part of the selected domain  or organisational unit is restarted, the Group Policy will be applied installing the NBS software.

Support

If you require technical assistance from NBS, the NBS Software Support team are available from 9 a.m. until 5 p.m. Monday to Friday (excluding UK Bank Holidays) as follows:

Telephone Support: **0345 456 9594 option 2**

Email Support: support@theNBS.com

Product knowledgebase: www.theNBS.com/support